Continuous Quality Improvement Toolkit

A Resource for Maternal, Infant, and Early Childhood Home Visiting Program Awardees

Module 1: QA vs. QI Quiz

The following are questions an administrator may want to answer about how his or her home visiting program is doing. Indicate which of these questions fit under QA (Quality Assurance) or QI (Quality Improvement):

| | | QA | QI |
|---|--|----|----|
| 1. | Were the recommended number of family home visits conducted this month? | | |
| 2. | Are family relationships being established to promote honest responses to the screenings? | | |
| 3. | Why did one-third of the staff not receive the required training for infant mental health? | | |
| 4. | What are we doing to encourage mothers to breastfeed their infants for at least 6 months? | | |
| 5. | Over the past year, what were the attendance rates at parent socialization events? | | |
| 6. | What happens when a new policy is implemented and requires screening results data to be entered within 5 days? | | |
| 7. | On a daily basis, what percentage of caregivers are reading with their children? | | |
| 8. | What strategies can be implemented to better support caregivers to take their children to well-child visits? | | |
| 9. | Following a referral, how can time be reduced for families to access services? | | |
| Provide an example of a Quality Assurance initiative at your agency. | | | |

Provide an example of a Quality Improvement initiative at your agency.



i.

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